

[Help](#)

Nan McKay & Associates Website Survey

Thank you for your voluntary participation in this survey of the Nan McKay and Associates (NMA) website. NMA is sponsoring this survey to ensure that the site both works well for you, and provides the kind of information that is important to you and the work you do.

Your input is extremely important, so please respond thoughtfully. Your responses are strictly confidential; all results will be reported in the aggregate only.

Please briefly review the NMA site before responding to the items in the survey. Click [here](#) and the site will open in a new window.

Section 1: About you

Please answer the following questions about you.

1 Do you work for a housing authority?

2 Are you an NMA client?

3 How frequently do you visit the NMA website?

- Daily
- Weekly
- Monthly
- Rarely

Section 2: Reasons for initially accessing the NMA website

Please answer the following questions about how you use the NMA website.

4 Which sections of the NMA website did you visit? (Check all that apply.)

- Books & Products
- Training Seminars
- Consulting Services
- HUD InfoCenter
- NMA InfoCenter
- Interactive Learning Center
- Our Company

5 How valuable are the following sections? Please rate their value to you.

	1 Not valuable	2 Somewhat valuable	3 Valuable	4 Very valuable
Books & Products	<input type="button" value="1"/>	<input type="button" value="2"/>	<input type="button" value="3"/>	<input type="button" value="4"/>
Training Seminars	<input type="button" value="1"/>	<input type="button" value="2"/>	<input type="button" value="3"/>	<input type="button" value="4"/>
Consulting Services	<input type="button" value="1"/>	<input type="button" value="2"/>	<input type="button" value="3"/>	<input type="button" value="4"/>
HUD InfoCenter	<input type="button" value="1"/>	<input type="button" value="2"/>	<input type="button" value="3"/>	<input type="button" value="4"/>
NMA InfoCenter	<input type="button" value="1"/>	<input type="button" value="2"/>	<input type="button" value="3"/>	<input type="button" value="4"/>
Interactive Learning Center	<input type="button" value="1"/>	<input type="button" value="2"/>	<input type="button" value="3"/>	<input type="button" value="4"/>
Our Company	<input type="button" value="1"/>	<input type="button" value="2"/>	<input type="button" value="3"/>	<input type="button" value="4"/>

6 Why do you typically visit the NMA website? Please rate the following activities in terms of their importance to you.

	1 Not important	2 Somewhat important	3 Important	4 Very important
To check on new HUD regulations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To download HUD forms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To look up PIH notices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To look up seminar offerings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To download the NMA newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To check on HUD legislation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To find NOFAs (Notice of Funds Available)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7 Please list any other reasons for visiting the NMA website.

Section 3: Functional issues

8 For each of the functional issues listed below, please select the response that best describes your opinion.

1	2	3	4
Strongly disagree	Disagree	Agree	Strongly agree
I found what I was looking for on the NMA website.			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I got lost on the NMA website.			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The web pages loaded quickly on my computer.			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The content on the NMA website is useful.			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The content on the NMA website is easy to read.			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The NMA website helps me in my job.			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I will recommend the NMA website to my colleagues.			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Section 4: Prospective features

9 If the following features were available on the NMA website, how likely would you be to use them?

1	2	3	4
Not at all likely	Not very likely	Somewhat likely	Very likely
Online courses			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Web-based discussion group with colleagues and NMA experts			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Live chat with colleagues and NMA experts			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10 What do you like best about the NMA website?



11 What changes would you suggest or recommend regarding the NMA website?

After answering all the questions, click the "submit" arrow below to complete the survey.

